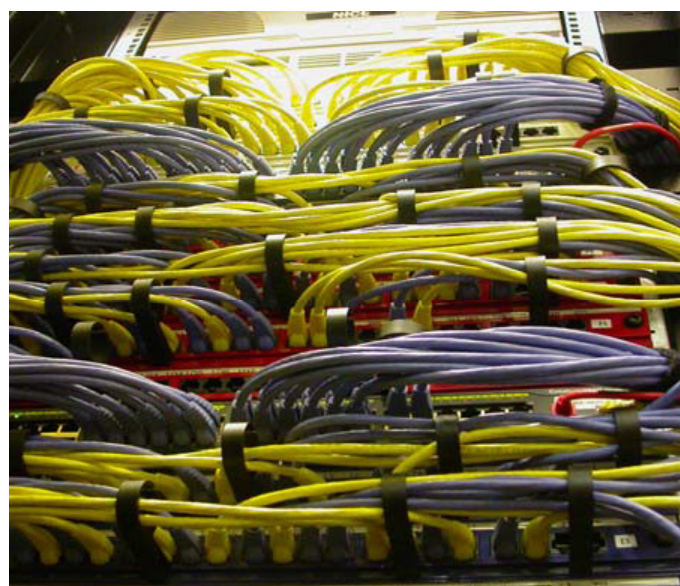


Britannia Rescue is wholly owned by Civil Service Motoring Association, Britain's largest privately owned home, leisure and motoring club. Providing half a million members with round the clock service. The electrical and data cabling system in this building was starting to cause concern so a total refurbishment of the system was designed and installed by JGT.

Project Scope Overview	
Customer:	Britannia Rescue
Installer:	JGT Electrical
Site Location:	Huddersfield
Requirements:	<ul style="list-style-type: none"> • 216 Category 6 UTP outlets installed • Floor boxes cabled through original ducting to communications room with new 42U cabinet • High density patch panels, colour coded for; Call Centre Data, Admin Data, Telecom and Training • All work completed during night shifts allowing the call centre to remain fully operational at all times
Equipment:	Category 6 UTP



Huddersfield station; upper floors are Britannia's call centre



42U cabinet installed on second floor in a small comms room

Project Summary

Derrick Ramsay Project Manager for JGT... "When Britannia decided that a complete upgrade was needed, we knew this would be a major challenge. The call centre is the core of the operation so it was not an option to close the centre. The work would have to be planned around a fully operational office, with night shifts, four days a week. In addition, the building is old and certainly not designed for networking. We proposed Connectix Cabling System for two major reasons; the ability to colour code the whole system and use of the integrated cable management which reduced the space required in the cabinet. This was linked through to the six way floor boxes at each work area."

"We service a wide range of customers from individuals to some of the largest trade unions and corporate organisations in the UK who have selected and trust Britannia Rescue as their motoring organisation of choice. We must answer the phones to our customers efficiently at all times. This whole installation has been completed without any breaks in service, not one call was missed, the JGT staff were great and left the offices clean and tidy every day. A seamless transition for our customers. We couldn't have asked for more."

Mr Georgiou, Starnet